

SOCIÉTÉ INTERNATIONALE D'ONCOLOGIE PÉDIATRIQUE INTERNATIONAL SOCIETY OF PAEDIATRIC ONCOLOGY



### **Overview**

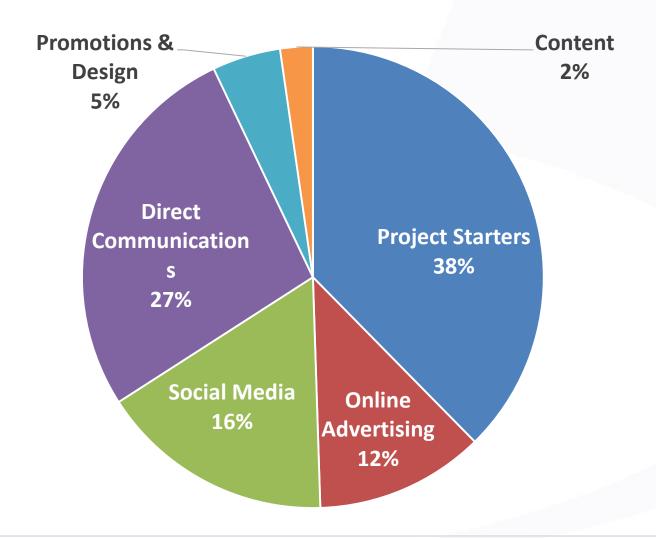
The marketing campaign for **SIOP 2014** brought **1,886** participants to Toronto

- This fell below the goal (2,000) and expectations of a North American SIOP congress
- We were not successful in attracting a large enough number of participants from the USA
- Canada is not the same as the USA





# **Budget Breakdown**





#### Website



- Website launched December 2013
- USA was top country for website traffic representing 14% of all sessions
- 65% of website traffic came from Americas & Europe
- Overall the website was successful in attracting and engaging targeted users

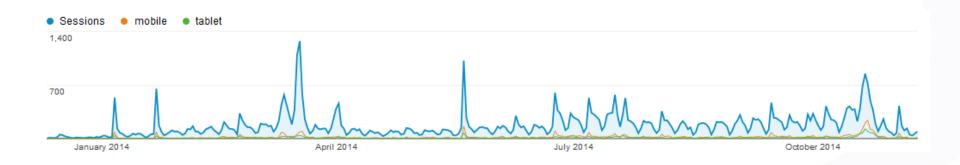




### **Mobile Visitors to Website**



- 18.9% (10,686) of all visits to the website were from a mobile device or tablet
- 70% (7,531) of these were from an iPad or iPhone
- The averages pages per visit was 2.1 on a mobile device, lower than the website average of 2.8





#### **SEO**



	Monthly								
SEO (Top Keywords to Target)	Searches	21/1/2014	13/02/2014	31/03/2014	21/05/2014	29/06/2014	03/08/2014	08/09/2014	11/11/2014
SIOP *	90,500	not in top 10	8	6	6	6	5	4	4
pediatric oncology society	880	not in top 10	7	6	4	4	4	8	
society of pediatric oncology	880	not in top 10	5	4	6	5	1	4	5
SIOP conference	880	not in top 10	1	2	2	4	9	2	8
SIOP congress	720	not in top 10	2	2	3	1	1	3	4
SIOP meeting	720	not in top 10	4	3	3	2	2	3	5
SIOP 2014	390	not in top 10	5	3	3	4	5	3	3
pediatric oncology conference	320	not in top 10	5	4	6	4	2	6	10
pediatric oncology meeting	260	not in top 10	4	6	6	5	4	6	6
paediatric oncology conference	210	not in top 10	5	6	5	3	1	7	2
pediatric oncology congress	140	not in top 10	3	2	3	2	1	2	3
SIOP Toronto	22	not in top 10	2	2	1	1	1	1	1
paediatric oncology congress	no data	not in top 10	2	2	2	2	1	1	1
paediatric oncology meeting	no data	not in top 10	9	4	5	5	1	4	4
paediatric oncology society	no data	not in top 10	8	8	5	3	1	6	4
society of paediatric oncology	no data	not in top 10	6	5	5	1	1	3	2

SIOP 2014 appeared in the top 10 for all keywords SEO for SIOP 2015 will be a challenge with the tough competition in SIOP keywords



#### **Webmails**

 Kenes Marketing sent 14 branded webmails to the SIOP database of 22,000 prospective delegates

1 Webmail was segmented & personalized to

registered participants

- 19.09% average open rate (high)
- 3.55% average click rate (very high)
- Personalized webmail had 52.11% open and 42.29% click rate





### **Online Advertising**

- 9.5% of all website traffic came through online advertising (above average)
- Total of 2,252,753 impressions
- **5,456** total clicks
- Campaigns on Google AdWords and LinkedIn
- Advertising on 20 online event calendars









## Online Advertising (cont'd)

#### **Google AdWords:**

- 4,707 clicks
- 2.24% click-through rate

SIOP 2014 - Toronto

siop.kenes.com Paediatric Oncology Congress. Register Now!

SIOP 2014 - Toronto - Paediatric Oncology Congress siop.kenes.com

Register Now and save up to 20%!



SIOP 2014 Network with international colleagues at SIOP 2014 -Register Now



SIOP 2014 International Society of Paediatric Oncology 46th Congress - Register Now

#### LinkedIn Ads:

- 749 clicks
- 0.04% click-through rate



International Society of Paediatric Oncology 46th Congress - Register Now



## **Online Advertising Conclusions**

- Strong numbers for CTR's, impressions and clicks show a successful campaign
- We see a campaign that reached the correct target and encourages potential participants to enter the website







# **Outreach Campaigns**





#### **Word of Mouth**

Sent to organizing committee, IPSO members speakers, and abstract submitters

#### **Postal**

Sent to **9,000** potential participants to promote abstract submission





#### **Cross Promotion**

- 10 promotion agreements with events
- 20 promotion agreements with societies
- Strong results
- Collaboration with SIOP society in their communications and website







#### **Social Media**

#### **Total – 3,612 fans**

Average of **246 new fans** per month since the beginning of the campaign!







- Reach expanded from 123 to 1,842 and engagement (likes, shares and comments) expanded from 16 to 165
- During the Congress became highly active with over 300 mentions
- Group members are regularly welcoming and communicative amongst each other and respond well to posts by all (likes and comments)



#### Recommendations for the Future

- Webmail campaign has proven to be a strength in SIOP marketing
- 2015 will be more complicated trying to bring participants to a remote location (Cape Town)
- Use of more direct & intimate promotion including emphasis on networks & societies



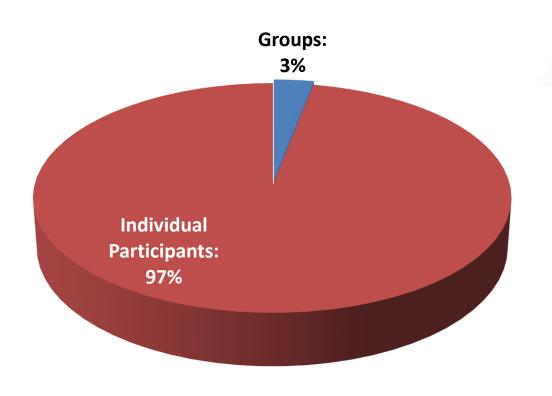




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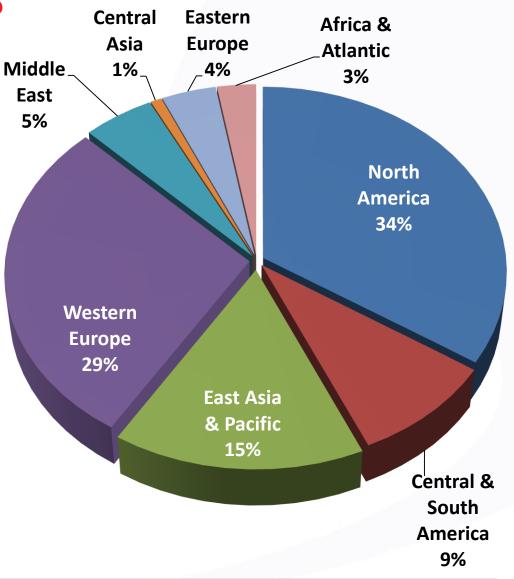


1,881 total participants – the vast majority were individuals



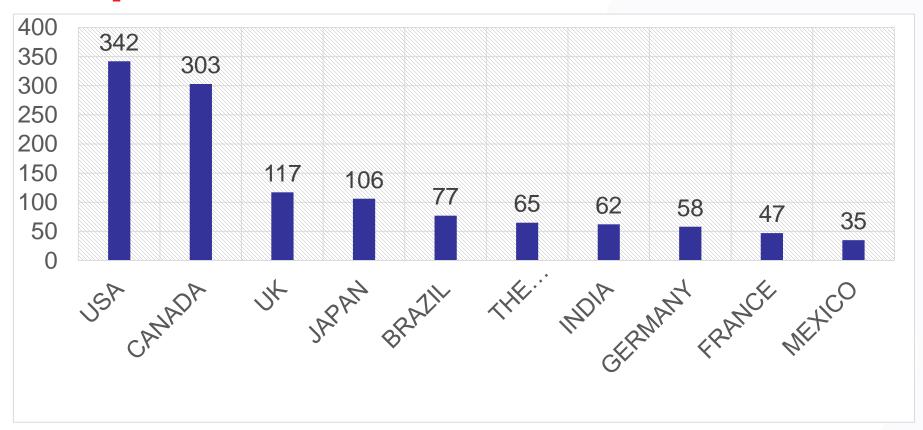
### **World Regions**

The majority of participants were from North America & Western Europe





## **Top Countries**



USA, Japan, UK, Germany, India and Canada were all in top 10 for 2013 Hong Kong as well



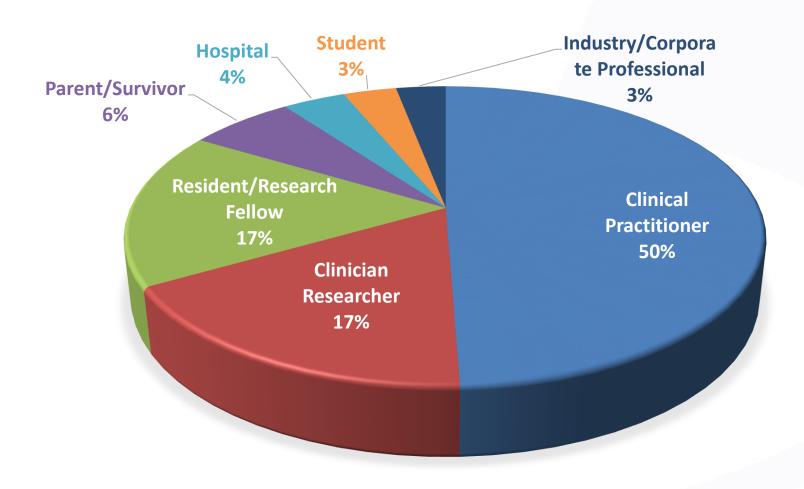
### **Top Countries**

- 2010 (Boston) had 847 from the USA and 121 from Canada, 2014 had only 342 from USA and 303 from Canada
- The drop in American participation was not compensated by the growth in Canadian participants
- The top countries were similar to top countries in 2010 – showing that we reached the correct target

	2014	2010
USA	342	847
CANADA	303	121
UK	117	89
JAPAN	106	73
BRAZIL	77	51
NETHERLANDS	65	83
INDIA	62	40
GERMANY	58	75
FRANCE	47	56
MEXICO	35	42
ITALY	32	31
SPAIN	30	41
TURKEY	30	32
SWEDEN	28	44

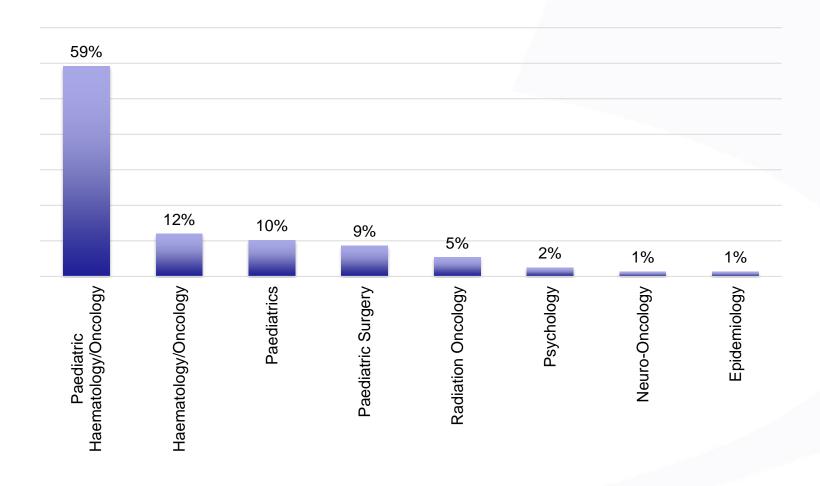


### **Professional Role**



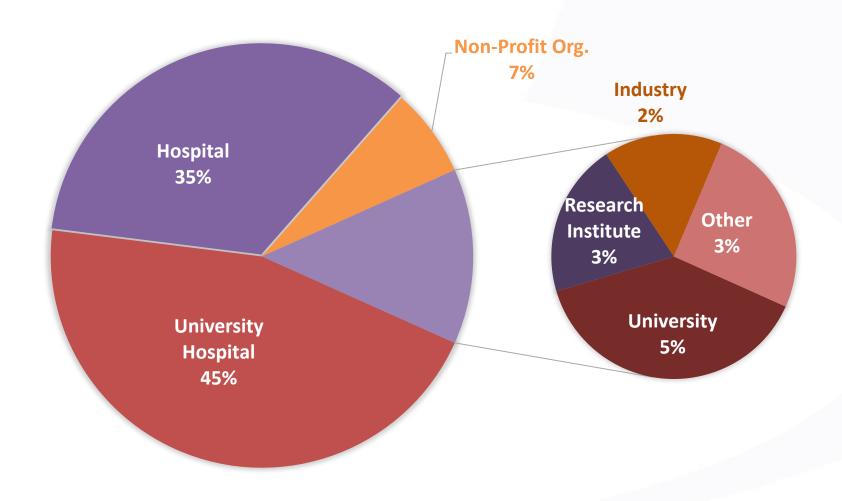


# **Professional Specialty**





## **Professional Workplace**





# Participants by Age

